

RECEIVED
CENTRAL FAX CENTER

JAN 27 2004

OFFICIAL

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Qiming CHEN et al. § Confirmation No.: 5325
Serial No.: 09/523,446 § Group Art Unit: 2175
Filed: 03/10/2000 § Examiner: Y. Wu
For: OLAP-Based Customer § Docket No.: 10991148-1
Behavior Profiling
Method And System §

SC
#3B
1-30 04

RESPONSE TO OFFICE ACTION DATED NOVEMBER 19, 2003

Mail Stop Fee Amendment
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Date: January 27, 2004

AMENDMENT

Sir:

In response to the Office action of November 19, 2003, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 10 of this paper.

01/30/2004 SCHAPMAN 00000004 082025 09523446

01 FC:1201 86.00 DA
02 FC:1202 90.00 DA

117021.01/2162.20500

Page 1 of 12